



## TAKE CONTROL AND BE FREE AS THE BIRD!



It is you who will decide in what best possible way you can utilise IT to support and reach the company's goal. It is you who will decide what strategy you want to use to get there. Not according to the supplier's opinions or attitudes.

**We are pleased to announce the first ever training opportunities on Free Open Source Software in Tanzania on the following modules:**

**Module I: Linux from Scratch and Open Office ----- (3 days) -- 2008-June-25,26,27**

**Module II: IT Strategy with ITIL ----- (1 day ) -- 2008-June - 30**

**Module III: Linux Systems Administration and Security - (4 days) -- 2008-July-1,2,3,4**

**Venue:** TGDLC (Tanzania Global Development Learning Centre)  
IFM (Institute of Finance and Management)  
Shaaban Robert Street, Dar-es-Salaam, Tanzania

**Instructors:** (i) Main Instructors from FreeCode Norway, Norway  
(ii) Assistant Instructors from FreeCode Tanzania, Tanzania

**Organisers:** (i) FreeCode Tanzania ----- [www.freecode.co.tz](http://www.freecode.co.tz)  
(ii) FreeCode International ----- [www.freecodeint.com](http://www.freecodeint.com)  
(iii) Tanzania Global Development Learning Centre ----- [www.tgdlc.go.tz](http://www.tgdlc.go.tz)

**Certificates:** FreeCode International will issue Certificates to all participants.  
Course learning materials and Ubuntu Linux CDs will be provided to all participants.

**Registration:** You can register in any one or two or all of the modules listed here.  
email: [mail@freecode.co.tz](mailto:mail@freecode.co.tz); or call/sms: +255 222 460 868 / +255 784 313 200

**More Info.:** - see page footer for corresponding organiser's contacts  
- see next pages for detailed course contents





## MODULE I: LINUX FROM SCRATCH & OPENOFFICE

### Target:

This course is for you who want an introduction to and start using Linux. OpenOffice is also covered, introducing you to the possibilities of OpenOffice as free software.

### Description:

You will briefly learn about the history of Linux as an operating system. You will be introduced to user friendly versions of Linux, and you will learn the most basic functions you need to use Linux on your desktop.

OpenOffice is free software, and the use of OpenOffice is greatly increasing. Especially the public sectors have seen how easy it is to save money by cutting license-costs on office-applications. We offer you the chance to learn OpenOffice as an everyday tool for documents, spreadsheets and presentations.

There will be practical assignments and discussions.

### Prerequisite:

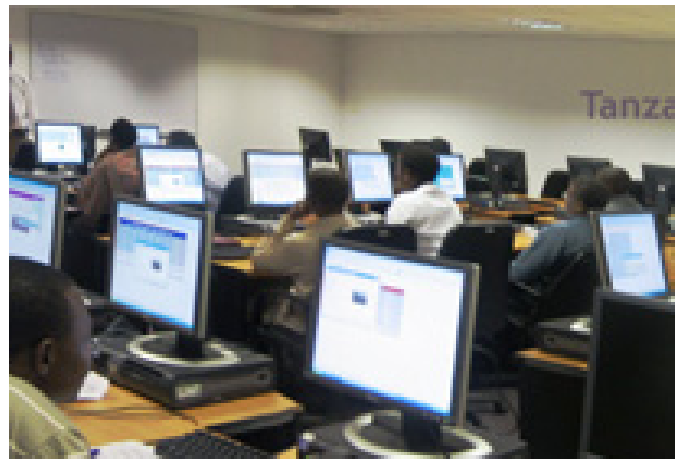
Basic computer/office skills

### Duration:

3 days.

### Price:

TZS 650,000/=





## MODULE II: IT STRATEGY WITH ITIL

### Target:

This course is for you who want to improve the quality of IT services, either you are an IT manager or you participate in developing your organisation and quality assurance. It is also a course for those who have taken the ITIL foundation certificate and want a better understanding of how ITIL works.

### Description:

ITIL (IT Infrastructure Library) is a best practice framework for system administration and service within IT organisations. ITIL helps business and IT departments become more aligned. It is an internationally acclaimed framework for quality assuring IT systems. This course tells you how ITIL works in real life and gives you strategies for how this framework can best be used. The course explains the theory behind ITIL and focuses on concrete and practical introduction of ITIL in each organisation. The main topics are understanding ITIL, central challenges, Critical Success Factors, and strategies for "quick-wins".

One of the advantages of ITIL is a common language for ITIL organisations all around the world. Important business/IT terms are explained and defined. The course will give you strategies for implementing ITIL in your organisation and an understanding of what challenges you may meet. In addition to lectures, this course has discussions and practical assignments.

### You will learn:

- \* The history and idea behind ITIL and Service Management
- \* About Service Management processes areas
- \* A strategy for implementing an ITIL based Service Desk
- \* How Incident, Problem and Change management works in real life
- \* The importance of a Service Catalogue, and how it is developed
- \* What Service Level Agreements are, and how they are developed
- \* A strategy for implementing Service Management
- \* What challenges you may meet
- \* Critical Success Factors
- \* Concrete recommendations and advice

### Duration:

1 day.

### Price:

TZS 300,000/=





## MODULE III: SYSTEM ADMINISTRATION & SECURITY

### Target:

This course is for you who want to learn about system administration on Linux, or for those who want to refresh their knowledge on the subject.

Basic server security is also covered.

### Description:

In this course you will learn to install Ubuntu as a basic-user system and as a server system. Partitioning, file systems and commandline skills will be covered. You will get an introduction to configuration and administration of the server by the use of commandline and shell-programming. You will get an introduction to securing your server and tips on Free Software security tools.

With many practical exercises you get a good understanding of basic system administration with Linux.

You will learn:

- \* How to install Debian /Ubuntu
- \* Understanding the file system in Linux
- \* How to use commandline for tasks and system administration
- \* How to edit files in the terminal/console
- \* Basic shell scripting
- \* Introduction to server security

### Prerequisite:

Experienced computer skills and/or basic Linux skills

### Duration:

4 days.

### Price:

TZS 750,000/=

